

May 24, 2017

[REDACTED]  
[REDACTED]  
[REDACTED]

Dear [REDACTED]:

**Re: Request for Access to Information Under Part II of the  
Access to Information and Protection Privacy Act**

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On May 10, 2017, the City of St. John's received your request for access to the following information:

*"How does Metrobus justify the routes it has? Many buses are near empty. Who pays for Metrobus advertising? The City or Metrobus? As Metrobus is subsidized, what efforts does it take to lower operating costs?"*

As this request was considered too broad, you were contacted via telephone to provide a more defined request. In which you provided the following:

*"Metrobus operating costs for the last four years."*

Enclosed is the information you requested. As the provision of the information constitutes full disclosure, we now consider this matter completed and will be closing the file.

If you have any further questions, please feel free to contact the undersigned by telephone at 576-8619 or by e-mail: [kchafe@stjohns.ca](mailto:kchafe@stjohns.ca)

Yours truly,



Karen Chafe  
ATIPP Coordinator

Enclosures

**ST. JOHN'S**



RE: ATIPPA Request - Metrobus

Judy Powell

to:

'Kathy Driscoll'

2017/05/19 01:59 PM

Hide Details

From: "Judy Powell" <judy.powell@metrobus.com>

To: "'Kathy Driscoll'" <KDriscoll@stjohns.ca>

Hi Kathy,

"Bus operating costs" is still broad and could be interpreted in a number of different ways.

In an attempt to provide the information that the applicant is requesting, below is the bus operating cost per km for the past 4 years including parts, labour, fuel, tires and other related garage expenses as per our computerized maintenance system.

2013	\$1.194
2014	\$1.147
2015	\$1.08
2016	\$1.05

Judy

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**From:** Kathy Driscoll [<mailto:KDriscoll@stjohns.ca>]

**Sent:** May-15-17 11:08 AM

**To:** judy.powell@metrobus.com

**Subject:** ATIPPA Request - Metrobus

I spoke with the applicant and advised that the request was excessively broad and needed to be defined and more specific in order to be answered.

The applicant advised he would like to know the bus operating costs for the past four years.

I realize you are on holidays this week and will respond when you return.

Thanks,

Kathy