

July 8, 2020

Re: Request for Access to Information under Part II of the Access to Information and Protection Privacy Act (the ATIPP Act, 2015)

On July 6, 2020, the City of St. John's received your request for access to the following information:

The July 2020 City of St John's tax bills were sent out in error (incorrect payment date).

1. *What will be the costs to resend the correct bills (mailing, etc.)?*
2. *a. What is the correct payment date?*
b. What date did the City announce this publicly?
c. What date were the wrong July 2020 bills mailed out?

Enclosed is the information you requested. Please be advised that you may ask the Information and Privacy Commissioner to review the processing of your access request, as set out in Section 42 of the ATIPP Act. A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner:

Office of the Information and Privacy Commissioner
2 Canada Drive; P. O. Box 13004, Stn. A, St. John's, NL. A1B 3V8
Telephone: (709) 729-6309; Facsimile: (709) 729-6500

You may also appeal directly to the Supreme Court Trial Division within 15 business days after you receive the decision of the public body, pursuant to Section 52 of the Act.

If you have any further questions, please feel free to contact me by telephone at 576-8429 or by e-mail at kcutler@stjohns.ca.

Yours truly,



Kenessa Cutler
ATIPP Coordinator

ST. JOHN'S

In response to your request, please note the bills have the correct payment date. The inaccuracy is only in the heading where it reads "January to June 2020" it should read "July to December 2020". This only happened for approximately 11,000 bills.

1. The additional cost is approximately \$9,570.
2. Correct due date is July 31, 2020 as is correctly printed on the bill.
3. This will be communicated July 7th, 2020.
4. Incorrect bills were mailed on July 2nd.